

## **Terms and Conditions**

**Effective Date:** January 1, 2025

By opting in to receive SMS messages from Loy Law, P.L.L.C. (“we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing my phone number, I consent to receive SMS text messages from Loy Law, P.L.L.C. for appointment reminders, messages, and general two-way communication about your case. Message and Data Rates may apply.

By subscribing to SMS notifications from Loy Law, P.L.L.C., you agree to receive messages that may include promotional content, conversational messages, status updates, appointment reminders, and order/shipping confirmations. Message frequency may vary, with an average of 1-2 messages per month.

### **Message Frequency**

You will get more than one message from us unless you opt-out, and while messaging frequency varies. Loy Law, P.L.L.C. reserves the right to alter the frequency of messages at any time to increase or decrease the total number of messages. Loy Law, P.L.L.C. and carriers are not liable for delays or undelivered messages.

### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier’s terms.

### **Privacy Policy**

Your information will be handled in accordance with our Privacy Policy

<https://loylaw.us/PrivacyPolicy.pdf>

### **Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at [cherise@loylaw.us](mailto:cherise@loylaw.us) or [cherise@loveloy.com](mailto:cherise@loveloy.com).

### **Liability**

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.